

## In-House vs. Outsourced EDI

Comparison of in-house vs. outsourced EDI to determine the best fit for your business



**In-house**



**Out-sourced**

### High Initial Investment

Requires upfront spending on hardware, software, and skilled IT staff.



### Lower Upfront Costs

Subscription-based model minimizes hardware/software investments.

### Full Control

Companies retain control over data, infrastructure, and operations.



### Faster Deployment

Providers offer ready-to-use systems and established trading partner networks.

### Customizable

EDI systems can be tailored to match internal processes and software.



### Limited Control

Control over system updates and data handling lies with the provider.

### Requires Technical Expertise

Needs skilled IT personnel for development, maintenance, and troubleshooting.



### Limited Customization

Custom features are bound by the provider's capabilities.

### Infrastructure Dependency

Requires on-premise servers, network bandwidth, and regular upgrades.



### Expert Support

24/7 support and proactive monitoring from EDI specialists.

### Scalability Challenges

Scaling requires additional hardware and technical labor.



### Easily Scalable

Handles transaction volume growth without infrastructure upgrades.

### Risk of Downtime

Downtime resolution depends entirely on internal teams' responsiveness.



### Security & Compliance Managed

Providers handle encryption, updates, and regulatory adherence.

